

EAST VALLEY SENIOR SERVICES

Incorporated

*Serving our Community...
One Person at a Time*

Nationally Accredited



MESA SENIOR CENTER
247 N. Macdonald St.
Mesa, AZ 85201
(480) 962-5612
Fax (480) 833-6282



RED MOUNTAIN SENIOR CENTER
7550 E. Adobe St.
Mesa, AZ 85207
(480) 218-2221
Fax (480) 218-6791



APACHE JUNCTION SENIOR CENTER
1035 N. Idaho Rd.
Apache Junction, AZ 85219
(480) 474-5260
Fax (480) 474-5265

AFFILIATED ORGANIZATIONS

East Valley RSVP
(480) 775-1466

East Valley Senior Services Foundation, Inc.
(480) 964-9014

Discovery Point Retirement Apts.
(480) 924-6474

Administrative Offices 45 West University, Suite A • Mesa, AZ 85201 • (480) 964-9014 • Fax (480) 898-7306 • www.evseniorservices.org

Enriching the Lives of Older Adults

2007 BOARD OF DIRECTORS

OFFICERS

Jim L. Best, President
Ann Weber, President-Elect
Douglas Gray, Vice-President
Donna V. Rodgers, Secretary
Jeffrey A. Bither, Treasurer

Ruth Abbott
Nancy Benhardus
Elton Bordenave
Brent Cope
Bob Dailey
Carol Dufraire

Pat Esparza
John G. Ford
JoAnne K. Freeborn
Jane Jones
Ira C. King, Jr.
Joseph O'Reilly, Ph.D.

Robert Phillips
Howard Rubin
Karen Stegenga
Marv Turley
Joseph M. Udall, Esq.

BOARD EMERITI

Eldon Cooley
EXECUTIVE DIRECTOR
Daniel H. Taylor
IMMEDIATE PAST-PRESIDENT
Betty Bendure

2007 ANNUAL REPORT

Greetings,

We are delighted to share with you our direction as we continue down life's journey together. The year 2007 was a pivotal year as we continued to share our new organizational name through increased visibility. In April 2007, Channel 12 named us the nonprofit of the month, which was an honor and highlighted our impact in the community.

- **Marketing** A new website was launched on February 1, 2007 which provided a comprehensive view of the organization, methods to obtain individual assistance, donations on-line, daily menus and its own search engine. It will be one of the keys to the organization's future success with the next generation of adults coming of age. In October 2007, a capacity building grant was written to develop a new marketing committee, evaluate all of our promotional materials and develop a brand for the organization. The recommendations from the committee will be available in the fall of 2008.
- **Friends Campaign** The Friends Campaign continued to be a priority for our organization. New marketing techniques developed over the last five years produced a significant increase in giving with the 2007 Campaign raising over \$92,000, which set a new record. A strong partnership continues with generous support from Southwest Ambulance, The Tribune and Home Instead Senior Care.
- **Senior Expo** The Expo celebrated its 15th year on November 6th with a record number of businesses involved and participant attendees. The event netted \$46,000, which was an increase of 28% due to the new tiered fee structure.

- **Nutritional Services** Approximately 30,000 meals per month were prepared in our three kitchens that serve all the senior centers in Mesa, Apache Junction, Tempe and Scottsdale and five Adult Day Care Centers located in Mesa and Apache Junction. Over half of these meals were individually delivered into homes in the East Valley on a daily basis to ensure that persons can continue to remain independent in their own homes. Our Executive Chef continued to reorganize the food service division to not only be efficient, but to provide increased variety and quality meals daily.
- **Café Direction** Mesa Senior Center opened the Café on Macdonald in August 2006 serving gourmet coffee and pastries. A planning grant was received in 2007 to develop a new direction for the Red Mountain Senior Center. The Café @ Red Mountain opened in October 2007 with the plan to have a full scale café per the recommendation of a Task Force that developed a detailed implementation plan. The grant was not received, but the Café is exceeding expectations. Baked goods for both locations are now provided by Discovery Point Retirement Apartments thus showing the continued power of partnerships within East Valley Senior Services, Inc.
- **Continued growth in Apache Junction** The Senior Center continued to flourish in its new home in the Multi-generational Center. There

were over 45,000 meals prepared with almost half of those delivered to person's homes. The Apache Junction Ride Choice program was re-located to the Senior Center. Transportation needs continued to grow and we added three vehicles to help transport people to the senior center, medical appointments and grocery shopping. The City of Apache Junction is to be commended for their commitment to provide capital and operational funds for this vital service.

- **Program growth** Mesa and Red Mountain Senior Centers began evening classes in 2007. Mesa Community College's New Frontiers and Community Education hold classes within the facilities. This area is a priority as we move into serving the next generation of experienced persons. As the year ended, a grant, Jump Start the Conversation, was received to start a Steering Committee to evaluate a job referral and volunteer stipend venture. The Committee will meet in the first half of 2008 to develop recommendations and strategies for the future.



Daniel H. Taylor
Executive Director



Jim L. Best
Board President

With all of this growth and change we did not, nor will we ever, forget the reason we are here: to listen, to support, and to help "experienced" adults throughout the community.

We share with you our direction as we continue down life's journey together...

MISSION East Valley Senior Services, Inc., Inc. provides comprehensive programs and services to enhance dignity and promote independence of adults 50 years and better.

VISION

- Create, develop and coordinate community resources
- Enhance efforts toward cultural and group diversity
- Provide opportunities for interaction among peers
- Advocate for those served
- Heighten awareness of aging issues and services
- Promote intergenerational relationships

VALUES

- Deliver quality services
- Emphasize participatory governance
- Understand and incorporate the diversity of needs
- Involve all generations of the population
- Promote and honor volunteers
- Focus on education and preventive health
- Provide a caring and safe environment

PROGRAM ELEMENTS

- Multipurpose Centers
- In-home Support Services
- Socialization
- Food and Nutrition Services
- Transportation
- Volunteer Opportunities
- Outreach Services
- Health and Wellness
- Affordable Housing
- Caregiving
- Education
- Intergenerational Activities

2008 BOARD OF DIRECTORS

OFFICERS

Ann Weber, President
Douglas Gray, President-Elect
Donna V. Rodgers, Vice-President
Howard Rubin, Secretary
Jeffrey A. Bither, Treasurer

Nancy Benhardus
Elton Bordenave
Bob Dailey
Carol Dufraire
Pat Esparza
Amy W. Fellner

John G. Ford
JoAnn K. Freeborn
Jane Jones-Denney
Coilya M. Lynne
Barbara Meziniko
Joseph O'Reilly, Ph.D.

Robert Phillips
Henry Rice
Karen Stegenga
Marv Turley
Joseph M. Udall, Esq.
Grant Whitney

BOARD EMERITI

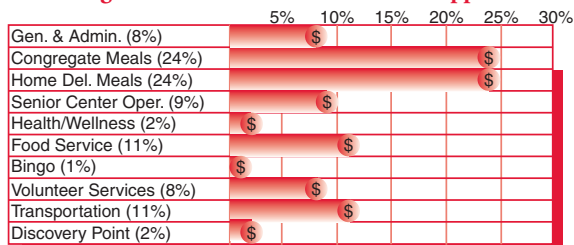
Eldon Cooley
EXECUTIVE DIRECTOR
Daniel H. Taylor
IMMEDIATE PAST-PRESIDENT
Jim L. Best

East Valley Senior Services, Inc.
STATEMENT OF ACTIVITIES
 Year ended June 30, 2007

STAFF

	Unrestricted	Temporarily Restricted	Total
Revenues and other support:			
Federal and state grants	\$ -	\$ 1,125,022	\$ 1,125,022
Municipal contributions	-	289,984	289,984
Program revenue	382,252	309,728	691,980
Private grants	-	244,964	244,964
Private contributions	215,332	16,457	231,789
In-kind donations	44,542	-	44,542
Food service sales	401,320	-	401,320
Event revenue	68,614	-	68,614
Charges for services	73,500	-	73,500
Other revenue	69,213	-	69,213
Bingo revenue	51,272	-	51,272
Membership	39,091	-	39,091
Gift shop sales	8,359	-	8,359
Rent revenue	8,520	-	8,520
Interest revenue	7,077	-	7,077
Net assets released from restrictions:			
Satisfaction of government program restrictions	1,415,006	(1,415,006)	-
Satisfaction of other grant restrictions	309,728	(309,728)	-
Satisfaction of program restrictions placed by private donors	231,512	(231,512)	-
Total revenues and other support	3,325,338	29,909	3,355,247

Programs and Services Your Dollars Supported



Expenses:

Program			
Congregate nutrition	769,186	-	769,186
Home delivered meals	748,632	-	748,632
Multipurpose senior center operations and outreach	262,768	-	262,768
Health and wellness	63,808	-	63,808
Food services	395,044	-	395,044
Bingo	39,755	-	39,755
Volunteer services	67,318	-	67,318
RSVP	205,042	-	205,042
Transportation	318,868	-	318,868
Discovery point	71,065	-	71,065
Total program expenses	2,941,486	-	2,941,486
Management and general	277,888	-	277,888
Total expenses	3,219,374	-	3,219,374
Change in net assets	105,964	29,909	135,873
Net assets, beginning of year	487,567	133,698	621,265
Nets assets, end of year	\$ 593,531	\$ 163,607	\$ 757,138

Official audit statement by Walker & Armstrong, LLP, Certified Public Accountants

PUBLIC SUPPORT:

Area Agency on Aging-Region One
 Area Agency on Aging-Region V
 Pinal-Gila Council for Senior Citizens
 City of Mesa

City of Apache Junction
 City of Tempe
 City of Chandler
 Town of Gilbert

COMMUNITY SPONSORS:

Mesa United Way
 United Way of Pinal County
 Discovery Point Retirement Apts.

2007 "APPRECIATION CELEBRATION"



Daniel H. Taylor, Executive Director recognizes Jim Best, Immediate Past President of the Board of Directors East Valley Senior Services, Inc. for his leadership in 2007.



Jim Best 2007 President of East Valley Senior Services, Inc. Presenting Marilyn Wilson Immediate Past President, of the East Valley Senior Services Foundation, Inc. for her 2007 leadership.

ADMINISTRATION

Taylor, Daniel
Executive Director

Trahan, Steven L.
Information Systems Director

Graves, Sandra
Executive Assistant

Cranney, Lynn
Accountant

Valentine, Margaret
Bookkeeper

Hildebrand, Jo
Development Director

Quinn, Becky
Community Liaison

Nicely, Carla
Senior Center Accreditation Assistant

Davis, Katherine
Larson, Roberta
Office Assistants

MESA SENIOR CENTER

DeJong, Leslie
Center Manager

Magee, Ann
Program Coordinator

Johnson, Caroline
Program Assistant

Dulla, Myra
Miller, JoAnna
Jones, Suzie
Senior Center Aides

Barnes, Eeva Lea
Leland, Sharon
Receptionists

RED MOUNTAIN SR. CTR.

Eck, Jane
Center Manager

Keeler, Camille
Program Coordinator

Wood, Kathryn
Program Assistant

Brucker, Marian
Jenks, Stephen
Parisella, Karen
Aikmus, Phyllis J.
Lentz, Ellen
Holliday, Bea
Senior Center Aides

Patterson, Jo
Rockford, Shirley
Allen, Pat
Receptionists

APACHE JUNCTION SENIOR CENTER

Crawford, Terry
Center Manager

Keck, Elizabeth
Program Coordinator

Hewitt, Carol
Program Assistant

Powell, Mark
Soranno, Tony
Sexton, Bill
Drivers

Skehan, Audrey
HDM Monitor

Jacobson, Patricia
Receptionists

FACILITIES MAINTENANCE

Godsey, Floyd
Supervisor

Assistants
Grillo, Richard
Mesa Senior Center
Saavedra Robert
Spencer, Rick
Red Mountain Sr. Center
Borges, Tim
Apache Junction Sr. Cntr.

ROSTER

HOME DELIVERED MEALS

Van Gould, Lynne
HDM Coordinator

Lehrkamp, Alice
HDM Assistant

Fletcher, Michelle
Data Specialist

Allen, Jeri
Ayen, Lief
Ayen, Keith
Bromley, Harlan
Chamberlain, Bill
Farrell, Theresa
Kinon, Edwin
Rhoads, Luann
Taraba, Theresa
Terrazas, Raul
Vaughn, Marguerite
Whightsil, Rosemary
Monitors

OUTREACH SERVICES

Starr, Linda
Outreach Coordinator

Outreach Specialists
Murray, Carla
Mesa Senior Center
Young, Barbara
Ellen Terry
Red Mountain Sr. Cntr.
Rudolph, Elaine
Apache Junction Sr. Cntr.

Yatsko, Patricia
Caring Corps Coordinator

Miller, Alyson
Caring Corps Assistant

FOOD SERVICE

Darga, Ken
Executive Chef

Mesa Senior Center
Herman, Jeffery
Food Service Mgr.

Westberry, Debra
Assistant Cook

Reed, Lori
Entree Cook

Guero, Marisa
Assistant Cook

Dallas, Alvin
Morrissey, William
Food Service Workers

Garduno, Frances
Dishwasher

Rhoads, Gene
Driver

Red Mountain Sr. Cntr.
Rivera, Victoria
Lead Cook

Villareal, Nancy
Assistant Cook

Worsham, Linda
Dishwasher

Acosta, Veronica
Farkas, Louis
Food Service Workers

Olson, Dennis
Driver

Apache Junction Sr. Cntr.

Amador, Carol
Kitchen Manager

Maldonado, Sabine
Kitchen Assistant

DISCOVERY POINT

Maynard, Michelle
Life Enrichment Coordinator

Lawson, Thomas
Program Aide

Meighan, Donald
Bittner, Harold
Gonzalez, Victor
Drivers

EAST VALLEY RSVP

Tripp, Judy
Volunteer Services Director

Kosisky, Shirley
RSVP Assistant



EAST VALLEY SENIOR SERVICES Incorporated

PROGRAM YEAR 2007

Congregate Meals

- ⇒ 5,512 persons served
- ⇒ 101,770 meals served
- ⇒ 68,575 volunteer hours (\$685,750 value)

Multipurpose Center Operations

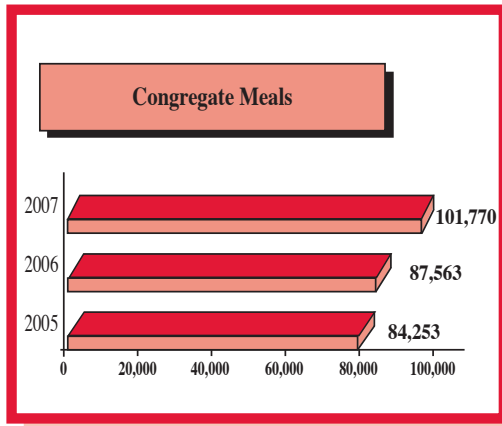
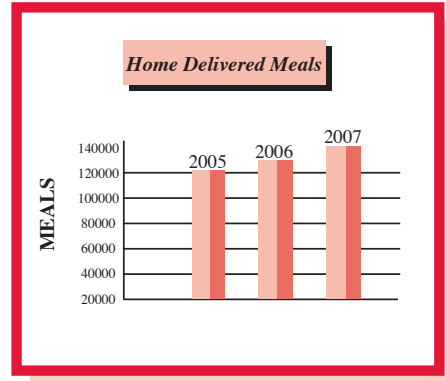
- ⇒ 7,551 persons served
- ⇒ 72,554 volunteer hours (\$725,540 value)

Health Education and Wellness

- ⇒ 8,545 persons served
- ⇒ 4,059 hours donated by health professionals (\$60,885 value)

Home Delivered Meals

- ⇒ 1,871 persons served
- ⇒ 140,261 meals served
- ⇒ 3,618 volunteer hours (\$36,180 value)



Caring Corps

- ⇒ 175 persons served
- ⇒ 6,547 volunteer hours (\$65,470 value)

Outreach Services

- ⇒ 15,950 persons contacted through home visits and community meetings

Ride Choice Transportation

- ⇒ 3,135 persons to community destinations.
- ⇒ 41,399 trips

Retired Senior Volunteer Program

- ⇒ 584 Volunteers
- ⇒ 127,655 hours (\$1,276,550 value)

Overall Totals for all Programs

Different Persons Served: 43,323
Volunteer Hours: 283,008 (\$2,850,375 dollar value)

"VOLUNTEERS - THE MANY FACES"



CORPORATE TRAILBLAZERS

When the Words "Thank You"...Just do Not Say Enough...

The following Corporate Trailblazers were recognized in appreciation for their financial support of Mesa Senior Services programs and services. *"Thank You."*

East Valley Senior Services Foundation, Inc.
 Leisure World Foundation of Arizona, Inc.
 The Virginia G. Piper Charitable Trust
 Arizona Community Foundation
 The Arizona Republic/News 12-Season for Sharing
 The East Valley Tribune
 Banner Alzheimer's Institute

Banner Baywood Medical Center
 Banner Desert Medical Center
 Banner Heart Hospital
 Banner Home Care/Hospice
 St. Luke's Health Initiatives
 Southwest Ambulance
 Bashas'

SRP
 Desert Club
 Home Instead Senior Care
 SecureHorizons by UnitedHealthcare
 Humana, Inc.
 The Employees Community Fund of Boeing Mesa



East Valley Senior Services, Inc. Corporate Trailblazers on hand at the event (left to right) Diane Rutherford-The Arizona Republic/Season for Sharing; Coiya Lynne-Banner Health Systems; Jim Best-The East Valley Tribune/East Valley Senior Services Foundation, Inc.; Kay Girodo-Humana; Terry Tucker-Secure Horizons by United Healthcare



Corporate Trailblazers - Leisure World Foundation (left to right) Pete and Norma Kjeldgaard, and Chuck Boerner. Presentation made by Daniel H. Taylor, Executive Director, EVSS, Inc.

AWARD WINNERS

PAST AWARD RECIPIENTS

Clara B. Emmett
"Senior Helping Seniors"

- 1983 Clara B. Emmett
- 1984 Stuart N. Pettingill
- 1985 Emmabelle Johnson
- 1986 Roberta Ford
- 1987 Jane Brake
- 1988 Opal Shoemaker
- 1989 Jack B. Shumate
- 1990 Bob Pultz
- 1991 J. Darwin Gunnell
- 1992 Dean Osterberg
- 1993 Joy O'Connell
- 1994 Eldon Cooley
- 1995 Eleanor Butler
- 1996 Muriel Miller
- 1997 Don & Nina Burke
- 1998 Fred Oldenberg & Paul Shugarman
- 1999 Myer Dixon
- 2000 Louise Weaver
- 2001 Robert Zelezic
- 2002 Kermit Clark
- 2003 Severo Guerrero
- 2004 Bill McDaniel
- 2005 Theresa Muchlbauer
- 2006 Clifton Edwards
- 2007 Muriel Fredericks

"Big Heart Award"

- 1983 Mervyn's
- 1984 Bashas' & Mesa Rotary Club
- 1985 Gene Tipton
- 1986 Mesa Host Lions
- 1987 City of Mesa
- 1988 East Valley Dental Laboratory
- 1989 Mesa East Rotary
- 1990 Swagel Wootton Eye Center
- 1991 Mayor's Youth Committee
- 1992 McDonnell Douglas Employee's Fund
- 1993 Mesa Tribune
- 1994 EMPACT - SPC
- 1995 Lutheran Healthcare Network
- 1996 ASU College of Nursing
- 1997 Medtronic Micro-Rel
- 1998 Desert Club of Mesa
- 1999 SeniorCare Intergroup Of Arizona
- 2000 Word of Grace
- 2001 Home Instead
- 2002 The Arizona Republic
- 2003 Arizona Community Foundation
- 2004 Jackson White Attorneys At Law
- 2005 A Place for Mom
- 2006 City of Apache Junction
- 2007 Quality Lifestyle Magazine

Eldon Cooley
"Extra Mile Award"

- 1992 Jean Perrill
- 1993 Marcie Locke
- 1994 Bill & Kay Tension
- 1995 James T. Mullen & Roy R. Schultz
- 1996 John Benedict
- 1997 Allan Scharlet
- 1998 Lois Schultz
- 1999 Albert McHenry
- 2000 Gary Hyley, D.D.S.
- 2001 Pat Schultz
- 2002 Bob Kahn
- 2003 Heather Mack
- 2004 Grant Whitney
- 2005 Betty Bendure
- 2006 Jerry Bowman
- 2007 Sylvia Stevens

The Clara B. Emmett Award... "Senior Helping Seniors"

is given to an older East Valley resident who has made outstanding contributions or provided exemplary service to East Valley's older adults through volunteerism.

Award Recipient: Ursula Koch

Thank you for your commitment to serving older adults through various volunteer roles at the Mesa Senior Center. Your leadership with meal service and your contagious friendly attitude has changed the way meals are served... "enjoy your lunch" is now a standard protocol for all meal servers. You are the poster "child" that represents positive aging.



L-R: Ursula Koch, Leslie DeJong-Center Manager Mesa Senior Center

Big Heart Award

is given to a business/organization or professional group that has provided support for programs for older adults throughout East Valley Senior Services, Inc.

Award Recipient: Mesa Police Department

Thank you for developing and implementing a 22 week Senior Police Academy at the senior centers which has given older adults the opportunity to learn about the "workings" of the police department and how they can be active in their community. Karen Stegenga, Crime Prevention Specialist, has been the facilitator of the Academy and is also presents information through seminars, "noon hour" talks and articles in newsletter. You have created a safe place for seniors to live in the community.



L-R: Coiya Lynne-EVSS, Inc. Board Member; George Gascoñ-Chief of Police; Karen Stegenga-Crime Prevention Specialist, Mesa Police Department

Eldon Cooley Award... "Extra Mile"

is given to an individual who has provided generous support and expertise for the programs and services offered by East Valley Senior Services, Inc.

Award Recipient: Robert T. Neville

Thank you for the pro bono legal work you have done for older adults at the Red Mountain Senior Center for the past 5 years. Through your unselfish approach to living, you have set a higher standard for other lawyers to take to heart and to value the importance of volunteerism in one's life. Your generosity, going the "Extra Mile" has benefited many older adults who probably could not afford the legal advice.



L-R: Robert T. Neville, Coiya Lynne-EVSS, Inc. Board Member

Above and Beyond

is given to an individual who has provided service above self through their volunteer efforts.

Award Recipient: Henry Rice

Thank you for being a positive force at the Red Mountain Senior Center since 2002. Your involvement on the Red Mountain Senior Center Advisory Committee spans the last six years and recently being elected as the President for a second time. Your smile is contagious and your quite manner has a big impact on all those who have had the opportunity to volunteer with you.



L-R: Henry Rice, Jane Eck, Center Manager Red Mountain Senior Center

THANKS!!!