

EAST VALLEY SENIOR SERVICES

*Serving our Community...
One Person at a Time*

Nationally Accredited



MESA SENIOR CENTER
247 N. Macdonald St.
Mesa, AZ 85201
(480) 962-5612
Fax (480) 833-6282



RED MOUNTAIN SENIOR CENTER
7550 E. Adobe St.
Mesa, AZ 85207
(480) 218-2221
Fax (480) 218-6791



APACHE JUNCTION SENIOR CENTER
1035 N. Idaho Rd.
Apache Junction, AZ 85219
(480) 474-5260
Fax (480) 474-5265

AFFILIATED ORGANIZATIONS

East Valley RSVP
(480) 775-1466

East Valley Senior Services Foundation, Inc.
(480) 964-9014

Discovery Point Retirement Apts.
(480) 924-6474

Administrative Offices 45 West University, Suite A • Mesa, AZ 85201 • (480) 964-9014 • Fax (480) 898-7306 • www.evseniorservices.org

Enriching the Lives of Older Adults

2006 BOARD OF DIRECTORS

OFFICERS

Betty Bendure, President
Jim L. Best, President-Elect
Ann Weber, Vice-President
Donna V. Rodgers, Secretary
Jeffrey A. Bither, Treasurer

Ruth Abbott
Edith Artmann
Nancy Benhardus
Robert Brinton
Phyllis Corrado
Carol Dufraire

Nancy Fleming
Wanda Henry
Scott Long
Robert Phillips
Joseph O'Reilly, Ph.D.
Howard Rubin

Karen Stegenga
Marv Turley
Joseph M. Udall, Esq.
Marlys I. Weberg
Ron Zeka

BOARD EMERITI

Eldon Cooley
EXECUTIVE DIRECTOR
Daniel H. Taylor
IMMEDIATE PAST-PRESIDENT
Phyllis Corrado

2006 ANNUAL REPORT

Greetings,

We are delighted to share with you our direction as we continue down life's journey together...The year 2006 was truly a remarkable year for this organization with a Strategic Planning Task Force who marched in a different direction with impact areas focusing on marketing, new services needs and a new type of participant. Within the first few months of the year the Task Force recommended, and the Board of Directors had approved, a change in the name of the organization to East Valley Senior Services, Inc. This was the first major name change in our 27 year history.

The Board and staff are committed to the following statements:

- We will be about service for the next 27 years & beyond.
- We will focus on older adults staying active, involved and independent.
- And we will continue to offer innovative services through senior centers, meal & community programs, catering, transportation, and volunteer opportunities.
- This wind of change provided the following key highlights:

Nutritional Services There are now fully functioning kitchens at all three senior centers and over 250,000 meals were produced this last year. This brought forth the hiring of an Executive Chef to oversee the department. A new catering contract began preparing and delivering meals to the Tempe and Scottsdale Senior Centers. This in addition to catering meals to five local adult day care centers. As the year ended the kitchens were preparing over 28,000 meals on a monthly basis.

Continued growth in Apache Junction This marked the first full year of the senior center being within the new Multi-generational Center. The number of meals served jumped by 30% and membership doubled. In addition, the support from the City of Apache Junction continues to be tremendous. The City provided funding to start a new Neighborhood Assistance Program and continued to provide necessary funding for the transportation services.

With all of this growth and change we did not, nor will we ever, forget the reason we are here: to listen, to support, and to help "older and not so old" adults throughout the community.

We share with you our direction as we continue down life's journey together...

Organizational growth As East Valley Senior Services, Inc. continued to serve more persons in the community, our internal organization was restructured to integrate a Community Liaison position to improve our visibility in the community. Dan Taylor, Executive Director, was honored with a Caring Spirit Individual Achievement Award through the Area Agency on Aging, Region One.

Friends Campaign The Friends Campaign continued to be a priority for our organization. New marketing techniques over the past three years produced a significant increase in giving along with the matching funds from the Virginia G. Piper Trust. Utilizing these same marketing techniques without matching funds, the 2006 Campaign raised over \$82,000 and we are projecting \$85,000 for our 2007 campaign. A strong partnership continues with generous support from Southwest Ambulance, The Tribune, and Home Instead Senior Care.

Another facility expansion A Community Development Block Grant was approved through the City of Mesa to expand the Mesa Senior Center with the addition of a new fitness room. The 1,000 square foot fitness room, which opened its doors in October 2006, includes a variety of specialized equipment and a changing and shower room. It is monitored daily by trained volunteers and provides a comfortable atmosphere to "Pump It Up!"

Program growth In August the Human Bean Café opened at the Mesa Senior Center as a new focal point to invite persons to enjoy a cup of coffee and conversation. It has already proven to be a valuable addition to the facility and additional Cafes will be part of our planning for the future within the senior centers. Ride Choice (alternative transportation) ex-

panded to provide services in four different communities (Mesa, Chandler, Gilbert and Apache Junction). Caregiving support has become an integral part of the family of services with quarterly Forums and a six week Caregiver Class.

Focus on new age group Mesa Life Options, a partnership with East Valley Senior Services, Inc., Mesa Community College and the City of Mesa, continued to expand its scope with weekly programs and the development of an office in the downtown area. Mesa Life Options is an initiative designed to ease baby boomers into a life stage where they can explore new opportunities, be active in their communities, and rediscover who they are. As the first Baby Boomer turned 60 on January 1, 2006 we will be proactive in our outreach to this talented and diverse population.



Daniel H. Taylor
Executive Director



Betty Bendure
Board President

MISSION

East Valley Senior Services, Inc., Inc. provides comprehensive programs and services to enhance dignity and promote independence of adults 50 years and better.

VISION

- Create, develop and coordinate community resources
- Enhance efforts toward cultural and group diversity
- Provide opportunities for interaction among peers
- Advocate for those served
- Heighten awareness of aging issues and services
- Promote intergenerational relationships

VALUES

- Deliver quality services
- Emphasize participatory governance
- Understand and incorporate the diversity of needs
- Involve all generations of the population
- Promote and honor volunteers
- Focus on education and preventive health
- Provide a caring and safe environment

PROGRAM ELEMENTS

- Multipurpose Centers
- In-home Support Services
- Socialization
- Food and Nutrition Services
- Transportation
- Volunteer Opportunities
- Outreach Services
- Health and Wellness
- Affordable Housing
- Caregiving
- Education
- Intergenerational Activities

2007 BOARD OF DIRECTORS

OFFICERS

Jim L. Best, President
Ann Weber, President-Elect
Douglas Gray, Vice-President
Donna V. Rodgers, Secretary
Jeffrey A. Bither, Treasurer

Ruth Abbott
Nancy Benhardus
Elton Bordenave
Brent Cope
Bob Dailey
Carol Dufraire

Pat Esparza
John G. Ford
JoAnn K. Freeborn
Jane Jones
Ira C. King, Jr.
Joseph O'Reilly, Ph.D.

Robert Phillips
Howard Rubin
Karen Stegenga
Marv Turley
Joseph M. Udall, Esq.

BOARD EMERITI

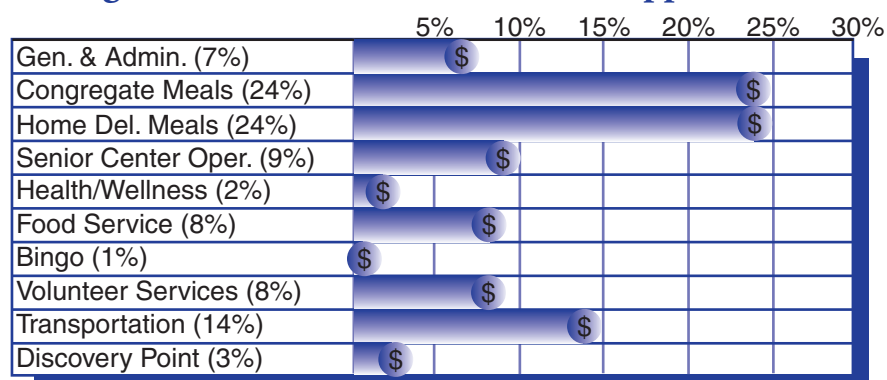
Eldon Cooley
EXECUTIVE DIRECTOR
Daniel H. Taylor
IMMEDIATE PAST-PRESIDENT
Betty Bendure

East Valley Senior Services, Inc.
STATEMENT OF ACTIVITIES
Year ended June 30, 2006

STAFF ROSTER

	Unrestricted	Temporarily Restricted	Total
Revenues and other support:			
Federal and state grants	\$ -	\$ 1,039,452	\$ 1,039,452
Municipal contributions	-	504,461	504,461
Program revenue	121,062	275,635	396,697
Private grants	-	205,153	205,153
Private contributions	163,390	7,225	170,615
In-kind donations	78,667	-	78,667
Food service sales	186,903	-	186,903
Event revenue	54,031	-	54,031
Charges for services	70,512	-	70,512
Other revenue	69,041	-	69,041
Bingo revenue	56,225	-	56,225
Membership	32,997	-	32,997
Gift shop sales	9,456	-	9,456
Rent revenue	8,531	-	8,531
Interest revenue	5,884	-	5,884
Net assets released from restrictions:			
Satisfaction of government program restrictions	1,543,913	(1,543,913)	-
Satisfaction of other grant restrictions	275,635	(275,635)	-
Satisfaction of program restrictions placed by private donors	284,245	(284,245)	-
Total revenues and other support	2,960,492	(71,867)	2,888,625

Programs and Services Your Dollars Supported



Expenses:

Program			
Congregate nutrition	697,459	-	697,459
Home delivered meals	699,036	-	699,036
Multipurpose senior center operations and outreach	273,519	-	273,519
Health and wellness	49,318	-	49,318
Food services	228,489	-	228,489
Bingo	43,095	-	43,095
Volunteer services	69,468	-	69,468
RSVP	171,338	-	171,338
Transportation	395,348	-	395,348
Discovery Point	75,639	-	75,639
Total program expenses	2,702,709	-	2,702,709
Management and general			
Total expenses	2,914,520	-	2,914,520
Change in net assets	45,972	(71,867)	(25,895)
Net assets, beginning of year	441,595	205,565	647,160
Nets assets, end of year	\$ 487,567	\$ 133,698	\$ 621,265

Official audit statement by Walker & Armstrong, LLP, Certified Public Accountants

PUBLIC SUPPORT:

Area Agency on Aging-Region One
Area Agency on Aging-Region V
Pinal-Gila Council for Senior Citizens
City of Mesa

City of Apache Junction
City of Tempe
City of Chandler
Town of Gilbert

COMMUNITY SPONSORS:

Mesa United Way
United Way of Pinal County
Discovery Point Retirement Apts.

2006 "APPRECIATION CELEBRATION"



Dan Taylor, Executive Director recognizes Betty Bendure, Immediate Past President of the Board of Directors East Valley Senior Services, Inc. for her leadership in 2006.

ADMINISTRATION

Taylor, Daniel
Executive Director

Trahan, Steven L.
Information Systems Director

Graves, Sandra
Executive Assistant

Cranney, Lynn
Accountant

Valentine, Margaret
Bookkeeper

Hildebrant, Jo
Development Director

Quinn, Becky
Community Liaison

Nicely, Carla
Senior Center Accreditation Assistant

Davis, Katherine
Huhn, Kay
Office Assistants

MESA SENIOR CENTER

DeJong, Leslie
Center Manager

Magee, Ann
Program Coordinator

Poulson, Peggy
Program Assistant

Dulla, Myra
Miller, JoAnna
Senior Center Aides

Barnes, Eeva Lea
Leland, Sharon
Receptionists

RED MOUNTAIN SR. CTR.

Eck, Jane
Center Manager

Gutzman, Sandra
Program Coordinator

Wood, Kathryn
Program Assistant

Brucker, Marian
Parisella, Karen
Aikmus, Phyllis J.
Holliday, Bea
Senior Center Aides

Patterson, Jo
Rockford, Shirley
Allen, Pat
Receptionists

APACHE JUNCTION SENIOR CENTER

Crawford, Terry
Center Manager

Keck, Elizabeth
Program Coordinator

Hewitt, Carol
Program Assistant

Powell, Mark
Soranno, Tony
Sexton, Bill
Drivers

Skehan, Audrey
HDM Monitor

Jacobson, Patricia
Receptionists

FACILITIES MAINTENANCE

Godsey Floyd
Supervisor

Assistants
Grillo, Richard
Mesa Senior Center
Saavedra, Robert
Spencer, Rick
Red Mountain Senior Center
Borges, Tim
Apache Junction Senior Center

STAFF ROSTER



EAST VALLEY SENIOR SERVICES

Incorporated

PROGRAM YEAR 2006

HOME DELIVERED MEALS

Van Gould, Lynne
HDM Coordinator

Lehrkamp, Alice
HDM Assistant

Klaus, Sonja
Data Specialist
Allen, Jeri
Ayen, Lief
Ayen, Keith
Chamberlain, Bill
Farrell, Theresa
Kinon, Edwin
Miller, Ronald
Kellogg, Milroy
Taraba, Theresa
Vaughn, Marguerite
Whightsil, Rosemary
Monitors

EAST VALLEY RIDE CHOICE

Hadley, Marty
Transportation Coordinator

Rambo, Pat
Transportation Assistant

Kosisky, Shirley
Transportation Specialist

OUTREACH SERVICES

Starr, Linda
Outreach Coordinator

Outreach Specialist
Murray, Carla
Mesa Senior Center
Grieger, Karen
Yatsko, Patricia
Red Mountain Senior Center
Rudolph, Elaine
Apache Junction Senior Center

Robb, Kristen
Caring Corps Coordinator

Johnson, Joanne A.
Caring Corps Assistant

FOOD SERVICE

Darga, Ken
Executive Chef
Herman, Jeffery
Food Service Mgr.

Mesa Senior Center
Sierra, Daniel
Lead Cook
James, Dee
Food Service Prep Cook
Dallas, Alvin
Morrissey, William
Food Service Workers
Garduno, Frances
Dishwasher
Reed, Lori
Driver

Red Mountain Senior Center
Rivera, Victoria
Lead Cook
Villareal, Nancy
Assistant cook
Worsham, Linda
Dishwasher
Acosta, Veronica
Farkas, Louis
Food Service Workers
Olson, Dennis
Driver

Apache Junction Senior Center
Amador, Carol
Kitchen Manager
Maldonado, Sabine
Kitchen Assistant

DISCOVERY POINT

Maynard, Michelle
Life enrichment Coordinator

Rappoport, Elsa
Lawson, Thomas
Program Aides

Meighan, Donald
Bittner, Harold
Drivers

EAST VALLEY RSVP

Tripp, Judy
Project Coordinator

Gilpin, Faye
RSVP Assistant

Congregate Meals

- ==> 5,238 persons served
- ==> 87,563 meals served
- ==> 64,523 volunteer hours (\$645,230 value)

Multipurpose Center Operations

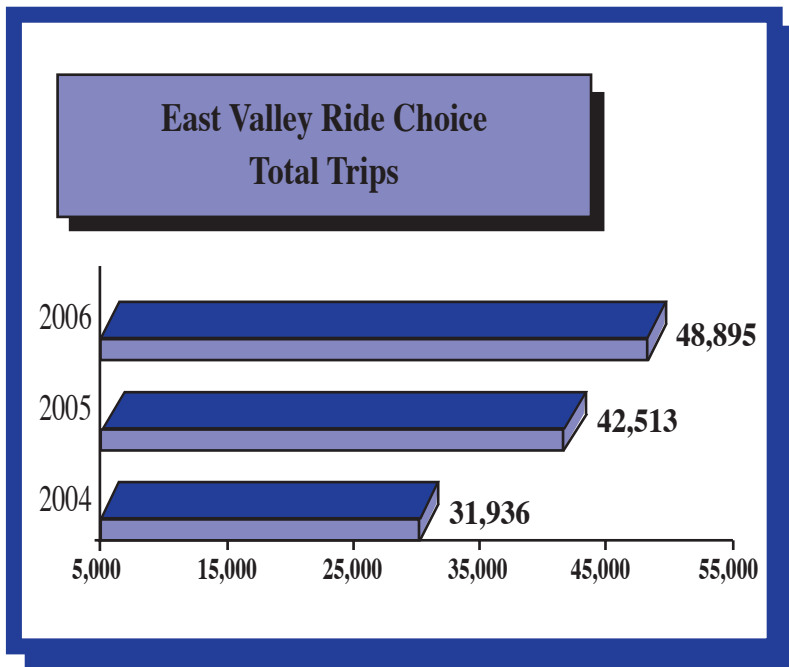
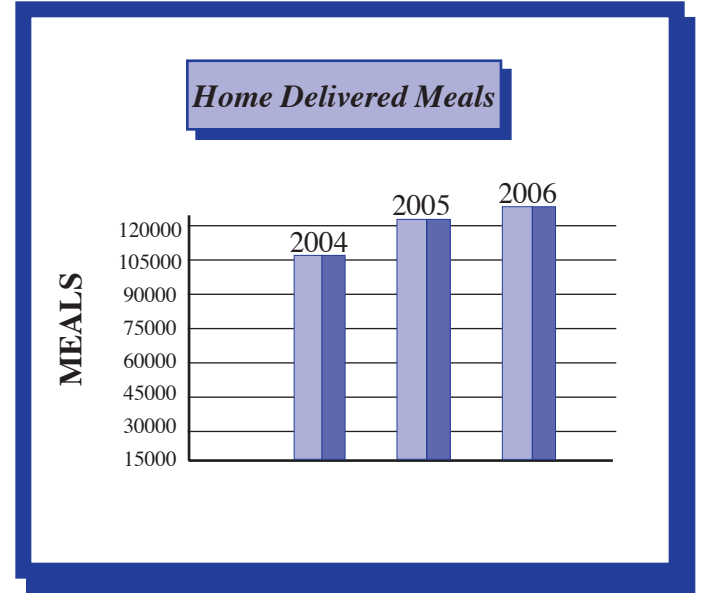
- ==> 7,279 persons served
- ==> 72,744 volunteer hours (\$727,440 value)

Health Education and Wellness

- ==> 10,349 persons served
- ==> 4,263 hours donated by health professionals (\$53,288 value)

Home Delivered Meals

- ==> 1,857 persons served
- ==> 127,915 meals served
- ==> 3,863 volunteer hours (\$38,630 value)



Caring Corps

- ==> 397 persons served
- ==> 10,110 volunteer hours (\$101,100 value)

Outreach Services

- ==> 12,588 persons contacted through home visits and community meetings

Ride Choice - Alt. Transportation

- ==> 3,692 persons to community destinations.
- ==> 48,895 trips

Retired Senior Volunteer Program

- ==> 653 volunteers
- ==> 132,614 hours (\$1,326,140 value)

Overall Totals for all Programs

Different Persons Served: 42,053

Volunteer Hours: 288,117 (\$2,881,170 dollar value)

"VOLUNTEERS - THE MANY FACES"



2006
CORPORATE TRAILBLAZERS

When the Words "Thank You"...Just do Not Say Enough...

The following Corporate Trailblazers were recognized in appreciation for their financial support of Mesa Senior Services programs and services. **"Thank You."**

- East Valley Senior Services Foundation, Inc.
- St. Luke's Health Initiatives
- The Tribune
- Banner Health Arizona
 - Banner Baywood Medical Center
 - Banner Baywood Heart Hospital
 - Banner Desert Medical Center
 - Banner Mesa Medical Center
- The Arizona Republic/News 12 Season for Sharing
- Home Instead Senior Care
- Medtronic Micro-Rel
- Leisure World Foundation of Arizona, Inc.
- The Virginia G. Piper Charitable Trust
- Bashas'
- Southwest Ambulance
- Desert Club
- Secure Horizons® by United Healthcare
- Salt River Project
- Health Net of Arizona, Inc.
- Humana Inc.
- Arizona Community Foundation



East Valley Senior Services, Inc Corporate Trailblazers on hand at the event (top to bottom, left to right): Steve A Macias, HealthNet; Chuck Boerner, Leisure World Foundation; Diane Rutherford, The Arizona Republic/Season for Sharing; John Ford, Southwest Ambulance; Peter Kjildgaard, Leisure World Foundation; Rob Johnson, Bashas'; Rosemary Gannon, Salt River Project; Coiya Lynne, Banner Health Systems; Terry Tucker, Secure Horizons by United Healthcare; Kathleen Ricketts, Humana MarketPoint; Nancy Benhardus, Home Instead Senior Care; and Sandra Alteri, The Tribune.

PAST AWARD RECIPIENTS

Clara B. Emmett

"Senior Helping Seniors"

- 1983 Clara B. Emmett
- 1984 Stuart N. Pettingell
- 1985 Emmabelle Johnson
- 1986 Roberta Ford
- 1987 Jane Brake
- 1988 Opal Shoemaker
- 1989 Jack B. Shumate
- 1990 Bob Pultz
- 1991 J. Darwin Gunnell
- 1992 Dean Osterberg
- 1993 Joy O'Connell
- 1994 Eldon Cooley
- 1995 Eleanor Butler
- 1996 Muriel Miller
- 1997 Don & Nina Burke
- 1998 Fred Oldenberg & Paul Shugarman
- 1999 Myer Dixon
- 2000 Louise Weaver
- 2001 Robert Zelezic
- 2002 Kermit Clark
- 2003 Severo Guerrero
- 2004 Bill McDaniel
- 2005 Theresa Muchlbauer
- 2006 Clifton Edwards

"Big Heart Award"

- 1983 Mervyn's
- 1984 Bashas' & Mesa Rotary Club
- 1985 Gene Tipton
- 1986 Mesa Host Lions
- 1987 City of Mesa
- 1988 East Valley Dental Laboratory
- 1989 Mesa East Rotary
- 1990 Swagel Wootton Eye Center
- 1991 Mayor's Youth Committee
- 1992 McDonnell Douglas Employee's Fund
- 1993 Mesa Tribune
- 1994 EMPACT - SPC
- 1995 Lutheran Healthcare Network
- 1996 ASU College of Nursing
- 1997 Medtronic Micro-Rel
- 1998 Desert Club of Mesa
- 1999 SeniorCare Intergroup Of Arizona
- 2000 Word of Grace
- 2001 Home Instead
- 2002 The Arizona Republic
- 2003 Arizona Community Foundation
- 2004 Jackson White Attorneys At Law
- 2005 A Place for Mom
- 2006 City of Apache Junction

Eldon Cooley

"Extra Mile Award"

- 1992 Jean Perrill
- 1993 Marcie Locke
- 1994 Bill & Kay Tennison
- 1995 James T. Mullen & Roy R. Schultz
- 1996 John Benedict
- 1997 Allan Scharlet
- 1998 Lois Schultz
- 1999 Albert McHenry
- 2000 Gary Hylar, D.D.S.
- 2001 Pat Schultz
- 2002 Bob Kahn
- 2003 Heather Mack
- 2004 Grant Whitney
- 2005 Betty Bendure
- 2006 Jerry Bowman

AWARD WINNERS

The Clara B. Emmett Award... "Senior Helping Seniors"

is given to an older Mesa resident who has made outstanding contributions or provided exemplary service to Mesa's older adults through volunteerism.

Award Recipient: Muriel Fredericks

Thank you for being an active volunteer at Red Mountain Senior Center since 1999 that has extended into the community. Your positive approach and customer service is highly prized.



Muriel Fredericks



**Quality Lifestyle Magazine
Richard Osgood**

Big Heart Award

is given to a business/organization or professional group that has provided support for programs for older adults throughout East Valley Senior Services, Inc.

**Award Recipient: Quality Lifestyle Magazine
Richard Osgood, Publisher**

Thank you for your generous support. Your publishing articles at no charge to East Valley Senior Services in Quality Lifestyle Magazine has assisted the organization's marketing efforts.

Eldon Cooley Award... "Extra Mile"

is given to an individual who has provided generous support and expertise for the programs and services offered by East Valley Senior Services, Inc.

Award Recipient: Sylvia Stevens

Thank you for your dedication in helping to shape the service delivery system of East Valley Senior Services, Inc. with your commitment a past president of the organization.



Sylvia Stevens

THANKS!!!